



# Unit-Metering for Existing Multi-Unit Residential Buildings

Invest in smart unit meters at no cost to you.

## Win-Win for Everyone

### Building owners and condo corporations:

- Gain a smart unit electricity metering system at no cost.
- Have distribution equipment operated and maintained by Hydro Ottawa.
- Hold one account for common areas and separate accounts for each suite. This may facilitate a change in bill structure, driving more cost savings.
- Lower your overall electricity consumption and operating expenses.
- Have meter reporting, billing, collections, meter maintenance, and ongoing customer service provided by Hydro Ottawa.
- Reduce the building's carbon footprint.
- Earn a solid reputation as a green property.

### Tenants and condo owners:

- Control electricity usage and costs.
- Only pay for the electricity used.
- Billed Hydro Ottawa rates which are transparent and regulated by the Ontario Energy Board.
- Become Hydro Ottawa customers, and receive the same full support and services provided to more than 330,000 customers every day.
- Receive access to Hydro Ottawa's leading-edge mobile app and advanced online account tools.
- Take advantage of energy conservation programs.

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More and more existing apartment buildings and condominiums in Ottawa are switching from bulk electricity metering to individual unit-metering.

Why? Because it's a win-win for everyone – especially when Hydro Ottawa handles the conversion.

### COST-EFFECTIVE - BEFORE AND AFTER

At **no cost** to you, Hydro Ottawa will retrofit your building to individual unit meters for electricity. Our solution is **turn-key** – we handle everything from hardware selection and system design to installation and testing.

At **no cost**, Hydro Ottawa will also maintain these electrical assets, taking care of any service issues and providing upgrades as equipment standards evolve.

### SERVICE FROM A PROVIDER THAT PEOPLE TRUST

After installation, we provide the same exceptional service that our customers have come to value from Hydro Ottawa. From account management, billing, system monitoring, connections/disconnections, meter maintenance and upgrades, we take care of it all, saving you time and money.

We provide easy, convenient billing and payment options as well as advanced online account management tools and a leading-edge mobile app. These feature energy management insights and tips, customized to the needs of individual customers. Customers will also gain access to Hydro Ottawa's innovative conservation programs and incentives as well as to financial assistance programs from the Government of Ontario.

## PROVEN EXPERTISE

No other company knows the electricity business in our city better than Hydro Ottawa.

## We offer:

More than 100 years of experience in providing safe, reliable services.

Our team of highly-qualified electricians and engineers that's second to none.

Our commitment to complete customer satisfaction.

## SUSTAINABLE AND FAIR

When each unit has a meter, condo owners or tenants can control their own electricity usage and only pay for the electricity they use.

This will protect you against high energy users. Typically this reduces a building's overall electricity consumption and greenhouse gas emissions, resulting in a more energy-efficient and environmentally-friendly building with lower operating and maintenance costs.

## VALUE-ADDED PROGRAMS AND SERVICES

Hydro Ottawa offers an innovative range of conservation programs to both our business and residential customers.

These include incentives for lighting, automation and HVAC system upgrades for building owners and our industry-leading mobile app, coupons and rebates for residents that want to make their homes more energy efficient.

## FUTURE-PROOF

Hydro Ottawa's unit-metering solution is fully scalable for all apartment buildings and condos.

From electric vehicles, solar generation and battery storage to whatever new innovations the future holds, Hydro Ottawa's smart unit-metering system can manage it all.

In addition, we provide business services proven to reduce a building's overall energy usage and costs, including our:

- **EnergyFlow™ Monitor**, available exclusively from Hydro Ottawa. This service produces intelligence about energy or water usage, reducing costs by an average of 15%.
- **Bill Reporting Service**, which gives building owners or managers control over their common area electricity billing costs. With this secure, flexible solution, you can stay on top of all your electricity bills for all your buildings through a secure web portal, available 24/7. By eliminating paper bills and manual data entry, this service saves you time and money.

To further explore the opportunity of working with Hydro Ottawa on your unit-metering projects, contact us today at:  
[commercialcustomers@hydroottawa.com](mailto:commercialcustomers@hydroottawa.com)

For more information, see our website:  
[hydroottawa.com/unit-metering](http://hydroottawa.com/unit-metering)