

Reduce home heating costs and get a rebate up to \$4,000* for heat pumps



Lower your energy use and live comfortably for less with a heat pump and adaptive thermostat – we'll help with money-saving rebates!



Save up to \$4,000 Air-source heat pump (ASHP)

Benefits of upgrading

- Save up to 50% on heating costs† when you install an air-source heat pump
- Most eco-friendly space heating on the market
- Versatile installation options
- Provides highly efficient space cooling too

How a heat pump works

1. An air-source heat pump takes in air from outdoors
2. Using electricity, the pump compresses the air and releases it at a higher temperature
3. Heat is released into the home by fans
4. In summer, the cycle is reversed to provide energy-efficient cooling

Heat pumps are up to twice as efficient as traditional furnaces because moving heat uses much less energy than generating heat.

Rebates

Ductless ASHP	\$1,000
Ductless Multiport ASHP	Up to \$3,000
Ducted ASHP	\$1,250
Cold Climate Ductless ASHP	\$1,500
Cold Climate Ductless Multiport ASHP	Up to \$4,000
Cold Climate Ducted ASHP	\$4,000

How to qualify

- Must be a home or small business with electricity as primary heating source (70% of total heating load)
- Must be ENERGY STAR® certified or CEE "Tier-1" level systems (minimum efficiency SEER 15/HSPF 8.5/EER 12.5)
- Other qualifications may apply



Save \$50 Adaptive thermostat

Benefits of upgrading

- Reduce energy costs up to 15%†
- Control heating remotely from smartphones or tablets
- Increase home comfort and convenience

How to qualify

- Must be a qualifying model installed in a home or business with ducted electric heating



How the program works

- 1 Work with a participating contractor to purchase and install your new equipment before December 31, 2018
- 2 Your contractor must submit your online rebate form by February 1, 2019
- 3 Before February 28, 2019, email your proof of purchase to: hvacpayments@summerhill.com or mail to: Save on Energy Incentives, 30 Commercial Road, Toronto, ON M4G 1Z4
- 4 You'll receive your rebate cheque in approximately 4-8 weeks

See all heating and cooling rebates at hydroottawa.com/rebate

Subject to additional terms and conditions found at saveonenergy.ca. Equipment must be purchased from and installed by a participating contractor. †Estimated annual electricity cost savings are based on past program experience. Actual savings may vary. Save on Energy is powered by the Independent Electricity System Operator and brought to you by Hydro Ottawa. SMOfficial Mark of the Independent Electricity System Operator. Used under licence.



Make the most of your upgrades



Use these handy tips to maximize your energy savings and the life of your new equipment.



Air-source heat pump

Turn off your backup heating

Once your new system is installed, turn off your backup baseboard heater or electric furnace, which should only be used in extreme cold. If you do use your backup, be sure to turn it off as soon as the outdoor temperature begins to rise.

Regular tune-ups save

At least once a year, have a technician inspect and service the heat pump. A well-maintained heat pump saves **10 to 25% more energy** than a neglected system.

Protect from high winds and heat

Shelter outdoor units with plants and shrubs.

No need for a dehumidifier

On the cooling cycle, air-source heat pumps provide dehumidification; avoid running a separate dehumidifier or you'll increase energy use.

Demand defrost

If frost or ice build up on your outdoor unit, always use the demand-defrost cycle for energy savings, rather than the time-temperature defrost cycle.

Emergency mode

Unless it's a true emergency, avoid engaging the heat pump's 'emergency heat' feature.

Set to 'auto' mode

For maximum energy savings, keep the heat pump fan set to 'auto' rather than continuous.

Let it breathe

Ensure indoor units are free from furniture or other airflow obstructions.

Check and change

Inspect air filters monthly; clean/replace every two to six months, as recommended by the manufacturer.

Unclog coils

Brush or vacuum indoor coils as recommended by the manufacturer. Remove debris around outdoor coils as necessary.

Air tight

Leaky ducts can reduce efficiency by up to 20%.



Adaptive thermostat

Remote control

Using an app to control your thermostat helps save even more.

Set to 'auto' mode

Avoid manually raising or lowering the thermostat – setbacks are unlikely to produce energy savings (unless you're out of town for extended periods).

Eight hours plus

Set the 'energy-saving' mode setting for at least eight consecutive hours at a time, such as during the night when residents are asleep.

Minimum temperature

In colder climates, keep inside temperatures at 17°C or higher to avoid condensation.

For more information, please visit

hydroottawa.com/rebate

Or call **1-877-688-3062**

