

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO OTTAWA LIMITED

Hydro Ottawa Limited has applied to raise its electricity distribution rates and other charges.

Learn more. Have your say.

Hydro Ottawa Limited has applied to the Ontario Energy Board with a plan to set the amount it charges for electricity distribution in each of five years beginning on January 1, 2016 and ending on December 31, 2020. If approved, the amount Hydro Ottawa Limited charges each month for the typical residential customer using 800 kWh per month would increase by the following amounts:

2016	2017	2018	2019	2020
\$2.42	\$1.68	\$1.29	\$0.90	\$0.47

Other customers, including businesses, may be affected as well. Hydro Ottawa Limited has also applied to change other miscellaneous charges. It is important to review the application carefully to determine whether you may be affected by these changes.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Hydro Ottawa's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Hydro Ottawa's customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

If Hydro Ottawa's application is approved, the OEB's review in the years 2017 through 2020 will be limited to ensuring certain annual adjustments are made in accordance with the approved rate plan.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Hydro Ottawa's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **June 8, 2015** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

These proposed charges relate to Hydro Ottawa's distribution services. They make up part of the Delivery line – one of the five line items on your bill. Our file number for this case is **EB-2015-0004**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2015-0004** from the list on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine later in the process whether to hold an oral or a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **June 8, 2015**.

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and e-mail address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

