



November 9, 2018

VIA RESS, E-MAIL and COURIER

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Electricity Distribution Licence No. ED-2002-0556
2019 Electricity Distribution Rate Application (EB-2018-0044) Interrogatory
Responses**

Please find attached Hydro Ottawa's responses to Board Staff's interrogatory question received November 6, 2018.

Please do not hesitate to contact me if you require anything further.

Respectfully,

Original approved by Gregory Van Dusen

Gregory Van Dusen
Director, Regulatory Affairs
Tel. / tél. 613-738-5499 | ext. / poste 7472
regulatoryaffairs@hydroottawa.com

Hydro Ottawa Limited / Hydro Ottawa limitée
3025 Albion Road North, PO Box 8700 / chemin Albion Nord, C.P. 8700
Ottawa, Ontario K1G 3S4

www.hydroottawa.com



1 **Response to OEB Staff Interrogatory Question #11**

2

3 **Question #11:**

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5 It has come to OEB Staff’s attention that there is an ongoing dispute between
6 Hydro Ottawa and one of its Class A customers with respect to global adjustment
7 charges paid by the customer during 2017.

8 a) Please describe the nature of this dispute to complete the record in this
9 application.

10

11

12 **Response:**

13

14 Hydro Ottawa has been facilitating a resolution for the customer with the IESO
15 and has subsequently requested the assistance of the Ontario Energy Board
16 (“OEB”) in bringing this matter to a satisfactory conclusion.

17

18 Due to an ICI enrolment administrative issue, two properties were not enrolled as
19 Class A customers within the prescribed deadline of June 15, 2017. This issue
20 was brought to Hydro Ottawa’s attention in October 2017, at which point, HOL
21 and the IESO expedited the prospective ICI enrolment of these two accounts,
22 effective November 1, 2017.

23

24 Evidentiary information was provided confirming both accounts had opted for the
25 ICI program prior to the deadline. The estimated impact of the four-month
26 enrolment delay is \$700,000.

27

28 HOL reached out to the IESO to facilitate ICI retroactivity for the period of July 1,
29 2017 to October 31, 2017. Following an extensive review by IESO legal staff and
30 senior team members, the IESO advised on August 24, 2018 that it could not

1 process a retroactive adjustment, in accordance with the provisions of O. Reg.
2 429/04.

3

4 On October 16, 2018, HOL escalated this matter to the OEB for review. It is our
5 understanding that on November 2, 2018, OEB senior staff met to discuss this
6 file. This inquiry remains open.

7

8 As part of Hydro Ottawa's 2019 Rate Application these two accounts have their
9 individual Global Adjustment ("GA") one-time adjustments based on the
10 timeframe they were part of Class B, specifically January 1, 2017 to October 31,
11 2017. This was achieved by putting January to October kWhs and kW into the
12 January to June column of the relevant DVA Workform tabs as Class B data.
13 After reviewing the 2019 Rate Application, Hydro Ottawa realizes this note was
14 not added to Exhibit 9-2-1.

15

16 Should a solution be found to facilitate ICI retroactivity for the period of July 1,
17 2017 to October 31, 2017, the customer adjustments would change. This, in turn
18 is likely to impact Hydro Ottawa's Class B GA Variance Account.