

### **Other Things to Consider**







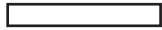
- You must dig by hand within one metre of the marked utility locate markings to avoid damage
- If any type damage occurs, big or small please leave the excavation open and inform the utility member directly
- You may have PRIVATE LINES buried on your property such as pool heaters, BBQs, etc. It is the homeowners' responsibility to ensure private lines are located

### **Advisory**

Not all utility owners are members of Ontario One Call. You must contact all non-members directly. Refer to your utility bill if you are not sure who else you should contact.

### **Universal Colour Codes**

- These colour codes are used by the industry to mark the location and identify the type of utility. Damage Prevention Technicians will follow this code when completing locate requests.

|  |                                  |
|--|----------------------------------|
|    | <b>Electric</b>                  |
|    | <b>Gas-Oil-Steam</b>             |
|   | <b>Communication CATV</b>        |
|  | <b>Water</b>                     |
|  | <b>Sewer</b>                     |
|  | <b>Temporary Survey Markings</b> |
|  | <b>Proposed Excavation</b>       |

Please visit our website for further information of our services and processes [www.on1call.com](http://www.on1call.com).



## **Submitting a Locate Request**

### **Online**

[www.on1call.com](http://www.on1call.com)



### **Fax**

1-800-400-8876



### **Phone**

1-800-400-2255



## **Ontario One Call**

[www.on1call.com](http://www.on1call.com)  
1-800-400-2255



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**Who is Ontario One Call?**

We are a utility member-driven call centre, servicing the excavating industry across Ontario. Our call centre is open 24 hours a day, 365 days a year to process excavator locator requests and notify our members that have buried plant in the vicinity of the dig area.

**Are You Planning to Dig?**

Are you digging in your yard, putting in fence posts, planting a tree, excavating for a pool, deck or a new addition? Before you dig, consider the following:

**What's Buried Under the Ground?**

Our members' underground services like natural gas pipelines, electrical services, telephone, cable TV, as well as water and sewer connections.

**What you Can't See CAN Hurt You!**

Damaging underground services can have serious consequences. Personal injury, loss of service and danger to the public could result when you assume you know where underground plant is located. In addition, damaging underground services can be expensive to repair and can lead to legal action.

We all have a role to play, but safe excavation practices start with all excavators informing utility members with their intention to dig underground. Construction alterations, relocations, additions and natural erosion can make even a familiar site unsafe to dig. Calling for a locate in every situation prevents damage and promotes safe excavation practices.

**Safety - It Starts with You!**

- Help maintain public safety
- Prevent damage to utility plant (repairs can be expensive)
- Avoid loss of essential services (hospitals, emergency services)

**This is a Free Service to You!**

We accept information by phone, fax and online from anyone planning to dig and inform our utility members.

**How Far in Advance Should You Call?**

Utility members require at least 5 business days to complete their locates. Plan your project accordingly by informing us at least one week before your excavation. Leave plenty of time for locates.

**Required Information**

- Who is doing the digging, you or a contractor?
- What is the maximum depth you will be digging (in feet)?
- What type of work will be done? (Fencing, deck, etc.)
- Who is the work being done for (homeowner/self)?
- What city or town are you digging in?
- What county or region are you digging in?
- What is the full address where you will be digging?
- What is the postal code at the dig site address?
- What is the area code and telephone number at the dig site?
- What are the two nearest intersecting roads?
- Did you mark the area where you will be digging? Where on the property will you be digging?
- Will you be digging by machine or by hand?
- Are you digging on public or private property?