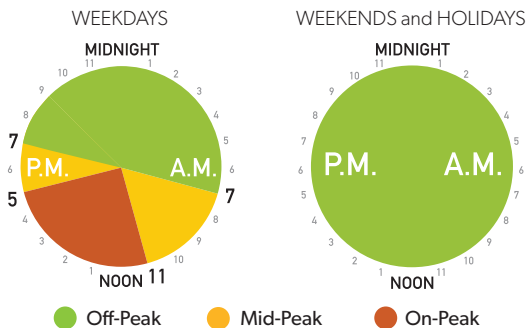


NEW electricity prices for households and small businesses start May 1, 2017

Check the new prices with your utility or by visiting www.oeb.ca/timeofuse

Summer time-of-use changes May 1, 2017

In summer, electricity use peaks during the hottest part of the afternoon, when air conditioners are running on high. On-peak hours are during the middle of the day, 11 a.m. to 5 p.m. No matter which season we're in, the cheapest prices are in effect all day on weekends and holidays. The charts below show when time-of-use prices apply during the summer (May 1 to October 31).



Ontario residential and small business consumers who buy electricity from their utility are billed using time-of-use prices.

If you signed a contract with an energy retailer, you pay the price agreed upon in the contract. New rules to protect you came into effect January 1, 2017.

For more information on this and other energy consumer-related topics, check out our new website at www.oeb.ca or call the numbers below.

OEB Consumer Relations:
1-877-632-2727 (Toll-free within Ontario)
416-314-2455
(Within the Greater Toronto Area or
from outside Canada)

TTY: 1-844-621-9977
(Toll-free within Ontario)
416-544-5190
(Within the Greater Toronto Area
or from outside Canada)



Ontario Energy Board





Ontario Energy Board

More help for more households as of May 1, 2017

FIND OUT IF YOU QUALIFY

\$35 TO \$75 OFF YOUR ELECTRICITY BILL EVERY MONTH

The Ontario Electricity Support Program has increased credit amounts by 50 per cent to eligible lower-income electricity customers and more households can now qualify.

The credit amounts depend on how many people live in your home and your combined after-tax income. For example:

- A one-person household earning \$28,000 or less could receive \$45 per month
- A four-person household earning under \$48,000 (up from \$39,000) could now qualify for \$40 per month
- Households with seven people earning a total of \$39,000 or less could receive \$75 per month

Already receiving OESP? You do not need to do anything. Your utility will automatically apply the increased credit amounts.

Not enrolled in the OESP? Learn more about the program and apply today at

OntarioElectricitySupport.ca

Questions? 1-855-831-8151 (toll-free)

