

ELECTRICITY RATE CHANGES

As of November 1, 2013,
the electricity prices have changed
for households and small businesses.

7.2
c/kWh

Off-peak

7 p.m. to 7 a.m. weekdays
and all day on weekends
and holidays

10.9
c/kWh

Mid-peak

11 a.m. to 5 p.m. weekdays

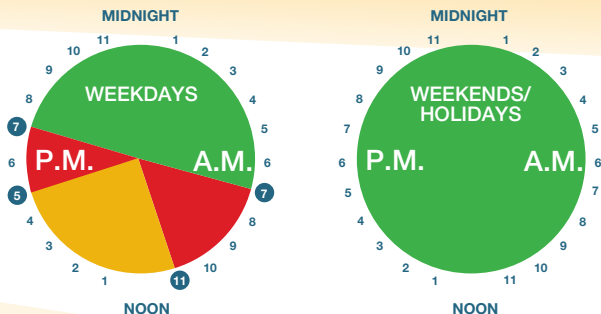
12.9
c/kWh

On-peak

7 a.m. to 11 a.m.;
5 p.m. to 7 p.m. weekdays

These are the prices that appear in the Electricity Charge section of your bill. They do not affect other charges like delivery. The Ontario Energy Board regulates the province's energy sector and sets these electricity rates.

Time-of-Use Periods Winter (November 1 to April 30)



Households that aren't yet on Time-of-Use pricing will pay 8.3¢/kWh for the first 1,000 kWh of electricity they use per month and 9.7¢ for each additional kWh. Small businesses will pay 8.3¢/kWh for the first 750 kWh of electricity they use per month and 9.7¢ for each additional kWh.

If you signed a contract with an electricity retailer, you will continue to pay the agreed-upon contract price.



Customer Service: 613-738-6400
Power Out? 613-738-0188

hydroottawa.com/rates

