

# PRIVACY POLICY

Protecting our customer's privacy and personal information is of paramount importance and fundamental to the way we do business.

Hydro Ottawa's Privacy Policy describes the practices we have in place relating to the management of your personal information. This includes information such as your name, email address, mailing address, and other information about you collected electronically, in person or by telephone. All personal information that Hydro Ottawa collects is collected for the purposes stated in the Privacy Policy.

This Policy applies to any person who has accepted services from us, visited our website, or provided us with personal information.

**We have updated  
our Privacy Policy.**

It's available at  
[hydroottawa.com/privacypolicy](https://hydroottawa.com/privacypolicy).