Hydro Ottawa GridFlex

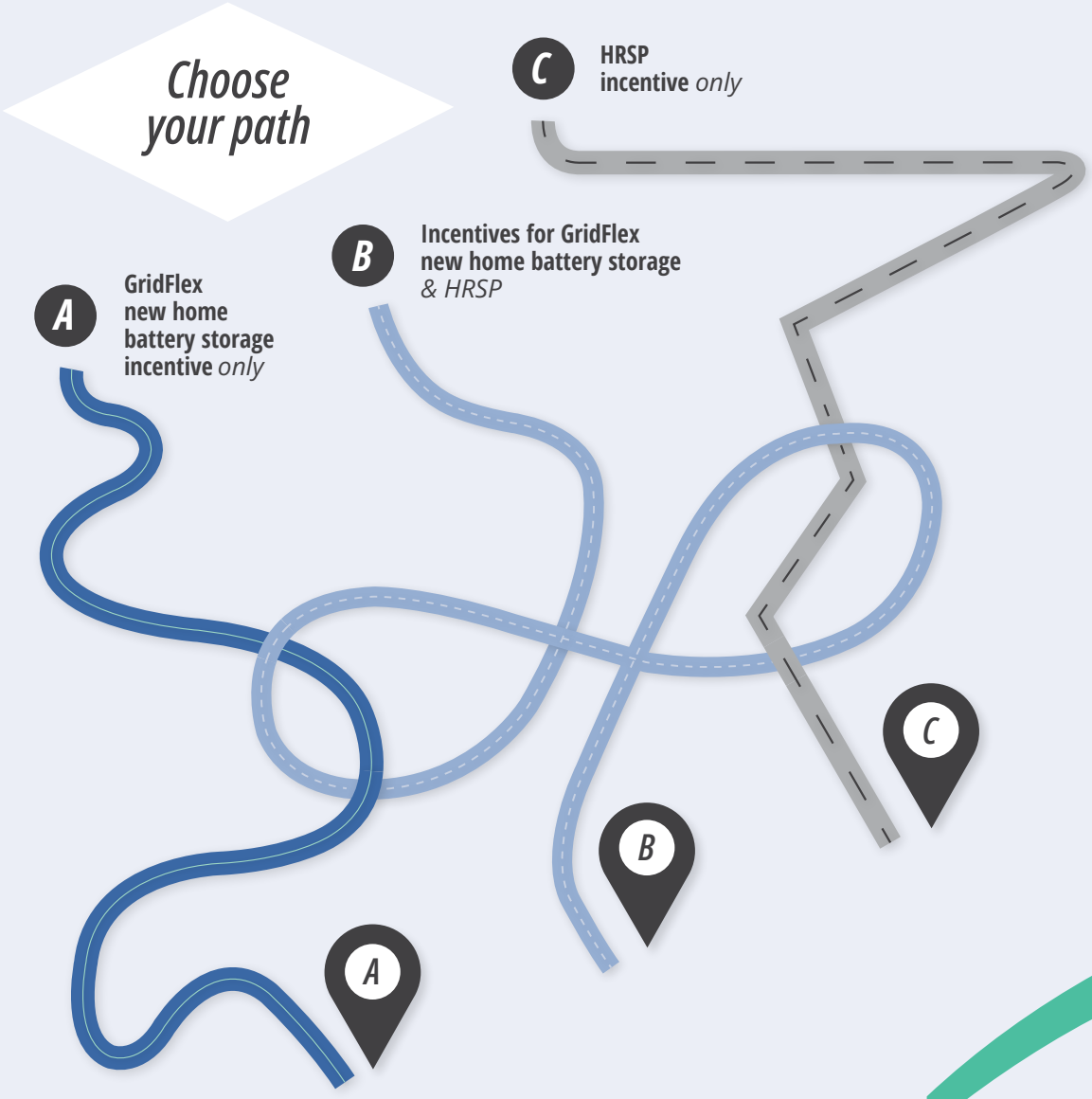
Your roadmap to incentives:

GridFlex new home battery storage guide

First: Confirm your eligibility

GridFlex new home battery storage incentive eligibility *GridFlex incentive eligibility checker*

Home Renovation Savings Program (HRSP) incentive eligibility *HRSP incentive eligibility checker*



Please see next page for more information

GridFlex new home battery storage incentive *only*

PATH A

Choose this path if you're installing a standalone home battery storage system or adding battery storage to an existing solar setup. The GridFlex incentive applies only to new home battery storage. GridFlex does not provide incentives for solar PV installations.

1 Choose a contractor

See Appendix A below.

2 Submit DER connection request / GridFlex pre-approval application

- The GridFlex new home battery storage incentive pre-approval application is integrated right into the DER connection application (Service Request Form)
- Items you or your contractor will need in submitting a Service Request Form include:
  - » Account & contact information (Hydro Ottawa account number, site details, contractor details)
  - » Service panel details
  - » Battery / solar specifications
  - » A close-up photo of the meter and meter base, clearly showing the meter ID number and wiring conduit entering and exiting the meter
  - » A photo showing the entire side of the structure where the meter is located
  - » A photo of the main breaker on the electrical panel showing the service size
  - » A single-line diagram of the proposed system
  - » A completed Micro-distributed energy resources connection agreement
- **Note:** The installation must be completed within 12 months from the date of GridFlex incentive pre-approval issuance.

3 Receive service layout

Hydro Ottawa will be in contact with you within 15 days to discuss your requirements. If there is capacity in the grid to host your DER, a Service Layout will be sent to the contacts provided, indicating actions that both you and Hydro Ottawa are responsible for, and will include a quotation for the portion of work that Hydro Ottawa will complete.

4 Receive incentive program pre-approval

5 Submit payment for Hydro Ottawa connection costs

Hydro Ottawa charges connection fees for the utility work required to review, connect and energize your DER (see our connection cost guidance document).

6 Build upgrade

Contractor to install system

7 Hydro Ottawa energizes system

Hydro Ottawa will coordinate with you to schedule the work outlined within the Service Layout. All preparatory work must be finished before calling to schedule an appointment.

Note: Hydro Ottawa requires a Connection Authorization issued directly by the ESA before work can be completed and your system energized. Connection authorizations from any other source cannot be accepted.

8 Submit final documentation to Hydro Ottawa

Items you or your contractor will need to include when submitting final documentation to Hydro Ottawa via Google form:

- Date of installation
- Final invoice (including proof of payment)
- Copy of final incentive from HRSP or other program
- ESA Certification of Acceptance
- ESA Connection Authorization
- Photo of the completely installed battery storage (whole unit)
- Front-facing photo of the battery nameplate (showing manufacturer, model, and serial number)
- Upload photos of the following: service panel; the utility meter
- Full name and mailing address for cheque issuance

9 Enroll in GridFlex

10 Hydro Ottawa issues incentive cheque

Incentives for GridFlex new home battery storage *& HRSP*

PATH B

Choose this path if you're installing a new system that includes both home battery storage and solar PV. To qualify for both incentives, your system must be configured in a non-exporting generation arrangement. HRSP does not provide incentives for home battery storage-only installations or systems configured for net metering.

1 Choose a contractor

See Appendix A below.

2 Submit DER connection request / GridFlex pre-approval application

- The GridFlex new home battery storage incentive pre-approval application is integrated right into the DER connection application (Service Request Form)
- Items you or your contractor will need in submitting a Service Request Form include:
  - » Account & contact information (Hydro Ottawa account number, site details, contractor details)
  - » Service panel details
  - » Battery / solar specifications
  - » A close-up photo of the meter and meter base, clearly showing the meter ID number and wiring conduit entering and exiting the meter
  - » A photo showing the entire side of the structure where the meter is located
  - » A photo of the main breaker on the electrical panel showing the service size
  - » A single-line diagram of the proposed system
  - » A completed Micro-distributed energy resources connection agreement
- **Note:** The installation must be completed within 12 months from the date of GridFlex incentive pre-approval issuance.

3 Receive service layout

Hydro Ottawa will be in contact with you within 15 days to discuss your requirements. If there is capacity in the grid to host your DER, a Service Layout will be sent to the contacts provided, indicating actions that both you and Hydro Ottawa are responsible for, and will include a quotation for the portion of work that Hydro Ottawa will complete.

4 Submit HRSP pre-installation application

Items your contractor will need in submitting a Pre-Installation Application with the Home Renovation Savings Program include:

- Proposed nameplate capacity of solar panels (kW-DC)
- Proposed nameplate capacity of battery storage (kWh)
- Solar/Battery Storage Project Proposal
- Signed Participant Agreement for upload (must be agreed to by the Participant)
- Single-line diagram (if available)

Note: All upgrades must be fully installed within 12 months of your pre-approval date.

5 Receive incentive program pre-approvals

6 Submit payment for Hydro Ottawa connection costs

Hydro Ottawa charges connection fees for the utility work required to review, connect and energize your DER (see our connection cost guidance document). Payment is required within 90 days of the Service Layout date and must be received before Hydro Ottawa can commence work.

7 Build upgrade

Contractor to install system

8 Hydro Ottawa energizes system

Hydro Ottawa will coordinate with you to schedule the work outlined within the Service Layout. All preparatory work must be finished before calling to schedule an appointment.

Note: Hydro Ottawa requires a Connection Authorization issued directly by the ESA before work can be completed and your system energized. Connection authorizations from any other source cannot be accepted.

Incentives for GridFlex new home battery storage *& HRSP*

(continued)

PATH B

10 Submit final costs to HRSP

Contractor submits all the required post-installation documentation through the Contractor Application Portal (known as DropZone).

Note: Contractor must submit the final invoice, ESA certificates, and LDC connection agreements within 30 days of installation.

11 Submit final documentation to Hydro Ottawa

Items the customer or contractor will need to include when submitting final documentation to Hydro Ottawa via Google form:

- Date of installation
- Final invoice (including proof of payment)
- Copy of final incentive from HRSP or other program
- ESA Certification of Acceptance
- ESA Connection Authorization
- Photo of the completely installed battery storage (whole unit)
- Front-facing photo of the battery nameplate (showing manufacturer, model, and serial number)
- Upload a photo of the service panel
- Upload a photo of the utility meter
- Full name and mailing address for cheque issuance

12 Enroll in GridFlex

13 Hydro Ottawa issues incentive cheque

B

Home Renovations Savings Program incentive *only*

PATH C

Choose this path if you're installing a new system that includes both solar PV and home battery storage. To qualify for the HRSP incentive, your system must be configured in a non-exporting generation arrangement if it includes home battery storage. HRSP does not provide incentives for home battery storage-only installations or systems configured for net metering.

1 Choose a contractor

See Appendix A below.

2 Submit DER connection request

Items you or your contractor will need in submitting a Service Request Form include:

- » Account & contact information (Hydro Ottawa account number, site details, contractor details)
- » Service panel details
- » Battery / solar specifications
- » A close-up photo of the meter and meter base, clearly showing the meter ID number and wiring conduit entering and exiting the meter
- » A photo showing the entire side of the structure where the meter is located
- » A photo of the main breaker on the electrical panel showing the service size
- » A single-line diagram of the proposed system
- » A completed Micro-distributed energy resources connection agreement

3 Receive service layout

Hydro Ottawa will be in contact with you within 15 days to discuss your requirements. If there is capacity in the grid to host your DER, a Service Layout will be sent to the contacts provided, indicating actions that both you and Hydro Ottawa are responsible for, and will include a quotation for the portion of work that Hydro Ottawa will complete.

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- Proposed nameplate capacity of battery storage (kWh)
- Solar/Battery Storage Project Proposal
- Signed Participant Agreement for upload (must be agreed to by the Participant)
- Single-line diagram (if available)

Note: All upgrades must be fully installed within 12 months of your pre-approval date.

5 Receive incentive program pre-approval

6 Submit payment for Hydro Ottawa Connection Costs

Hydro Ottawa charges connection fees for the utility work required to review, connect and energize your DER (see our connection cost guidance document). Payment is required within 90 days of the Service Layout date and must be received before Hydro Ottawa can commence work.

7 Build upgrade

Contractor to install system

8 Hydro Ottawa energizes system

Hydro Ottawa will coordinate with you to schedule the work outlined within the Service Layout. All preparatory work must be finished before calling to schedule an appointment.

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Note: Contractor must submit the final invoice, ESA certificates, and LDC connection agreements within 30 days of installation.

C

Appendix A

Where to find a contractor

GridFlex

Currently, Tesla Powerwall is the only eligible home battery storage system under GridFlex. Customers pursuing the GridFlex new home battery storage incentive must purchase and install a new eligible Tesla Powerwall system through an authorized seller.

Find a certified installer: Use Tesla's Certified Installer directory to find a Tesla-certified installer.

Other battery brands: Other manufacturers are not currently eligible for GridFlex. Eligibility is expected to expand in 2027.

Learn more about GridFlex.

Home Renovation Savings Program (HRSP)

HRSP does not maintain a list of qualified contractors or endorse specific contractors for its solar stream. Customers can use the CanREA directory as a resource when researching potential solar PV installers.

Learn more about the Home Renovation Savings Program.